

BOLO Shopping Shipping Policy

Your trusted destination for premium fashion, quality, and service

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1 Overview

At BOLO Shopping, we strive to deliver your orders promptly and securely. This Shipping Policy outlines our processes, timelines, costs, and conditions for shipping within India and internationally. By placing an order, you agree to the terms outlined below.

2 Order Processing

- Orders are typically processed within **1–2 business days** after payment confirmation.
- Orders placed on weekends or public holidays will be processed on the next business day.
- You will receive an email confirmation with tracking details once your order is shipped.

3 Shipping Methods and Costs

We partner with trusted courier services to ensure reliable delivery. Shipping costs and delivery times vary based on your location and selected method:

- **Standard Shipping (India):** 50 flat rate for orders under 999; free for orders above 999. Estimated delivery: 3–7 business days.
- **Express Shipping (India):** 150 flat rate. Estimated delivery: 1–3 business days.
- **International Shipping:** Costs vary by destination and are calculated at checkout. Estimated delivery: 7–15 business days.

Note: Shipping costs may vary for remote or rural areas. Any additional fees (e.g., customs duties for international orders) are the responsibility of the customer.

4 Delivery Timelines

- **India:** 3–7 business days for standard shipping; 1–3 business days for express shipping.
- **International:** 7–15 business days, depending on the destination and customs clearance.

- Delivery times are estimates and may vary due to factors like weather, holidays, or courier delays.

5 Tracking Your Order

Once your order is shipped, you'll receive a tracking number via email. You can track your order on our website at <https://boloshopping.com/order-track> or through the couriers tracking portal.

6 International Shipping

- We ship to select international destinations. Available countries are listed at checkout.
- Customers are responsible for all customs duties, taxes, and fees imposed by their country.
- Delivery times may vary due to customs processing.

7 Shipping Restrictions

- Some products may have shipping restrictions due to size, weight, or local regulations.
- We do not ship to PO boxes or APO/FPO addresses.
- If an item cannot be shipped to your location, you will be notified at checkout.

8 Lost or Damaged Shipments

- If your order is lost or arrives damaged, please contact us within **7 days** of delivery at support@bolo.com.
- We'll work with the courier to resolve the issue and may offer a replacement or refund, subject to our Return Policy (<https://boloshopping.com/returns>).

9 Contact Us

For any shipping-related questions, reach out to our support team:

- Email: support@bolo.com
- Website: <https://boloshopping.com/contact-us>