

BOLO Shopping Contact Us

Your trusted destination for premium fashion, quality, and service

Last updated: May 16, 2025

1 Introduction

At BOLO Shopping, we value our customers and are here to assist you with any questions, concerns, or feedback. This Contact Us document provides the various ways you can reach our support team, whether you need help with an order, have a question about our policies, or want to share your shopping experience.

2 Contact Information

Our support team is available to assist you through the following channels:

- **Email:** Reach us at support@bolo.com for inquiries about orders, returns, shipping, or general questions. We aim to respond within **24–48 hours**.
- **Website:** Visit our Contact Us page at <https://boloshopping.com/contact-us> to submit a contact form or access additional resources.
- **Social Media:** Connect with us on Instagram (<https://instagram.com/boloshopping>) or Facebook (<https://facebook.com/boloshopping>) for updates and direct messaging.

3 Support Hours

Our customer support team is available during the following hours:

- **Monday to Friday:** 9:00 AM to 6:00 PM IST
- **Saturday:** 10:00 AM to 4:00 PM IST
- **Sunday and Public Holidays:** Closed

Note: Response times may vary during peak periods or holidays. We appreciate your patience.

4 How to Get Help

To ensure a quick and effective response, please provide the following details when contacting us:

- Your full name and email address.
- Order number (if applicable).
- A clear description of your question or issue.
- Any relevant attachments (e.g., photos for defective items).

For specific inquiries, refer to our other policies:

- Shipping: <https://boloshopping.com/shipping-policy>
- Returns: <https://boloshopping.com/returns>
- Privacy: <https://boloshopping.com/privacy-policy>
- Terms & Conditions: <https://boloshopping.com/terms-conditions>

5 Feedback

We love hearing from our customers! Whether its a suggestion, compliment, or concern, your feedback helps us improve. Please share your thoughts via:

- Email: feedback@bolo.com
- Website: <https://boloshopping.com/contact-us>